

INCIDENT INVESTIGATION AND ROOT CAUSE ANALYSIS



Course Overview

This online Incident Investigation and Root Cause Analysis course is designed to provide the knowledge and skills necessary to respond effectively to incidents by following a well-defined process for investigations. While there are several different investigation techniques that can be used in any given set of circumstances, this course focuses on the 5-WHY Technique.

Intended audiences include managers, supervisors, foremen, Health and Safety Representatives, and Joint Work Site Health and Safety Committee Members.



Duration

Approx 2 hours



Delivery

Online

Book Online

MBTI.CA



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Pass Mark

A mark of 80% must be achieved in order to pass this course. The course is able to be taken three times in efforts to achieve the pass mark.

Certificate of Completion

Upon successful completion of this online course, a certificate of completion will be available for download and printing.

Course Topics

- Roles and responsibilities when an incident occurs
- How to determine the severity of an incident
- Beginning the incident investigation process
- Information gathering using the 5-WHY Technique
- How to interview others regarding the circumstances of an incident
- Incident investigation documentation
- Resources regarding incident investigation processes

Hundreds of online safety + workplace courses to fit your training need.

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